

Surgery Follow Up Questions

We understand that scheduling surgery can be an information overload. We have created a list of contacts for you to have if there are any questions or concerns.

Communication regarding surgery can come from multiple departments in and outside of Advanced Orthopedics. Please try to answer your phone and/or listen to voicemail messages giving further information.

Surgery Scheduling Department 918-927-3301

The scheduler will discuss with you dates for surgery and schedule the surgery date, pre-op with your doctor at AOOK and the Pre-Admission Testing at the hospital. They will also schedule your post-op appointment.

When to call your surgery scheduler:

- If you have questions about date and/or time of pre-op or post-op appointment
 - **PLEASE NOTE:** your surgery scheduler will call you the business day before your surgery to confirm your surgery time and further instructions.
- If you need to change your surgery date

Billing Department: 918-927-3737

- The billing department will be reaching out via phone call, text message, or email to notify you of any surgery deposit required.
- Surgery deposits should be paid or payment arrangements made within 3 days of your surgery date.
- If you have billing related questions, please contact the office using the number above.

Doctor/Clinic: 918-494-2665 ask for your physician's triage line.

Please leave a message for the Clinic Assistant. They will return your call as soon as possible. If it is an emergency, ask to talk to the assistant on-call.

When to call your doctor's assistant:

- If you have questions about your medical / cardiac clearances
- If you have questions regarding your postop medications
- If you have questions about your postop dressing
- If you have questions about returning to work
- If you have questions about physical therapy
- If you are having issues with your postop splint/cast



2408 E. 81st Street, Suite 290
Tulsa, OK 74137
918-494-2665

Bracing: 918-927-3308

When to call the brace shop: 918-927-3308

- If you are a week out from surgery and have not had a call regarding your bracing.
- If you have questions / issues regarding your postop DME/bracing
- If you are having issues with your bone stimulator / ice machine

Pre-Admission Department at Hospital:

Oklahoma Surgical Hospital: 918-477-5073

Saint Francis Hospital: 918-494-1960

Saint John's Broken Arrow Hospital: 918-994-8045

Saint John's Jenks Hospital: 918-528-7845

Saint John's Owasso Hospital: 918-274-5030

Memorial Surgery Center: 918-252-5114

When to call the hospital / PAT:

- If you have questions about medications prior to surgery.

Physical Therapy:

- Depending on the physician's orders you may have Physical Therapy after surgery.
- If you have been instructed to start therapy prior to your first post-op visit with your doctor, you can call the PT clinic at the number below to schedule.
 - Advanced Orthopedics of Oklahoma Physical Therapy: call 918-927-3199
- You may also take the therapy order to any outside facility that you choose. Outside facilities are responsible for obtaining authorization.
- It is the patient's responsibility to schedule therapy after your surgery. If you are unsure, you can wait until your first post-op appointment to schedule.

Emergencies: Call 918-494-2665 for the provider on-call or 911.

- If you are experiencing chest pain / shortness of breath
- If you are unable to get your pain under control and it is after working hours

Other important information:

You may be scheduled for pre-op appointments with both your surgeon and with the hospital.

Advanced Orthopedics, while in the same complex as Oklahoma Surgical Hospital, are two different entities and have different requirements for surgery scheduling.